

## WHAT ARE THE OPENING TIMES

The opening times are from 23:00 till 07:00

## I LOST MY TICKET / DIDN'T RECEIVE IT

Please redownload your ticket via [www.eventix.io/search](http://www.eventix.io/search)

## CAN I RESELL MY TICKET VIA TICKETSWAP?

Yes, your original ticket can still be resold via Ticketswap without any issues and the person who buys it will have access to the event on the new location.

## ARE THERE LOCKERS IN THE AFAS?

Yes, you can get your locker at the AFAS LIVE via PIN only at the locker desk. There is no online presale.

It's not allowed to take large bags into the AFAS Live venue. These are the rules of AFAS Live, which we must follow. Handbags that fit within a4 size and are less than 10 cm thick are an exception to this rule. Please note, there is no cloakroom and there are only small lockers available (no big lockers).

So please, leave your bags at home!

Should you unexpectedly bring a larger baggage item, then you can leave your items in the lockers outside the Ziggodome (not the Aras LIVE venue) prior to entrance. these lockers open one hour before show and close one hour after show, so be on time with getting your stuff out there.

## LARGE BAGS ARE NOT ALLOWED

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## WHAT IS THE BEST WAY TO TRAVEL TO THE AFAS?

The AFAS is easily accessible via all forms of transport. The closest train station is Amsterdam Bijlmer ArenA which is on a 5 minute walk from the venue. The location offers many possibilities to park your car.

## HOW CAN I TRAVEL BY PUBLIC TRANSPORT TO THE AFAS?

The AFAS is on walking distance from train and metro station Amsterdam Bijlmer ArenA and Duivendrecht.

## TRAIN

Are you coming from Schiphol, Almere or Amersfoort, take the train to station Duivendrecht. When you are coming from Amsterdam Centraal or Utrecht Centraal, take the train to station Amsterdam Bijlmer ArenA.

#### BUS

There are plenty of options to travel by bus to the AFAS. There are busses traveling between Haarlem station and Amsterdam Bijlmer ArenA from R-net, also at night.

#### SUBWAY/METRO

Subway station Bijlmer ArenA is within walking distance.

Plan your travel via [9292ov.nl](http://9292ov.nl) / Google Maps or [NS.nl](http://NS.nl).

#### IS IT PAID PARKING AT THE AFAS?

There are 2 paid parking garages with enough parking capacity at the venue. P6 Uitgaansdriehoek and P4 Villa Arena.

#### HOW CAN I PAY AT THE AFAS FOR FOOD/DRINKS?

At AFAS Live you can pay with your bank card or credit card. This is possible at all bars and food stands. The advantage is that you do not have to pay in advance and no longer have to queue at the cash registers to get coins.

You can pay cashless if you have Maestro, VISA, Mastercard or VPay.

#### I STILL HAVE QUESTIONS, WHERE CAN I SEND THEM TO?

Please send any other questions not answered in the FAQ to [info@outlawevents.nl](mailto:info@outlawevents.nl)